Appln. No. 09/773,172 Amdt dated July 19, 2004 Reply to Office Action of March 22, 2004 Docket No. 6169-212

IBM Docket No. BOC9-2000-0076

Amendments to the Claims:

This listing of claims will replace all prior versions and listings of claims in the instant application:

Listing of Claims:

1-7. (Canceled)

8. (Previously Presented) A method for processing dual tone multi-frequency signals for use with a natural language understanding system, said method comprising: receiving a user input comprising dual tone multi-frequency signals;

determining at least one prosodic characteristic of the dual tone multi-frequency signals;

grouping selected ones of the dual tone multi-frequency signals according to said determining step; and

converting the dual tone multi-frequency signals to one of a plurality of different textual representations according to said grouping step.

- (Previously Presented) The method of claim 8, further comprising: determining contextual information for the received user input; and using the contextual information for performing said grouping and converting steps.
- 10. (Previously Presented) The method of claim 9, wherein the user input further comprises user speech.
- 11. (Previously Presented) The method of claim 8, wherein said contextual information is determined by a natural language understanding system and said grouping step is performed by a dual tone multi-frequency converter, such that said natural language understanding system provides the contextual information as feedback to the dual tone multi-frequency converter.

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12 - 18. (Canceled)

19. (Previously Presented) A machine readable storage, having stored thereon a computer program having a plurality of code sections executable by a machine for causing the machine to perform the steps of:

receiving a user input comprising dual tone multi-frequency signals;

determining at least one prosodic characteristic of the dual tone multi-frequency signals;

grouping selected ones of the dual tone multi-frequency signals according to said
determining step; and

converting the dual tone multi-frequency signals to one of a plurality of different textual representations according to said grouping step.

20. (Previously Presented) The machine readable storage of claim 19, further comprising:

determining contextual information for the received user input; and using the contextual information for performing said grouping and converting steps.

- 21. (Previously Presented) The machine readable storage of claim 20, wherein-the user input further comprises user speech.
- 22. (Previously Presented) The machine readable storage of claim 19, wherein-said contextual information is determined by a natural language understanding system and said grouping step is performed by a dual tone multi-frequency converter, such that said natural language understanding system provides the contextual information as feedback to the dual tone multi-frequency converter.

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- 23. (Currently Amended) A system for converting dual tone multi-frequency signals into text equivalents for use with a natural language understanding system, said system comprising:
- an interactive voice response unit for receiving user inputs comprising user spoken utterances and dual tone multi-frequency signals;
- a dual tone multi-frequency converter configured to determine at least one prosodic characteristic of the dual tone multi-frequency signals, group selected ones of the dual tone multi-frequency signals according to the prosodic characteristics, and convert the dual tone-multi-frequency signals to one of a plurality of different text representations according to the groupings of dual tone multi-frequency signals; and
- a natural language understanding system for determining a meaning from text converted from said user spoken utterances and said text equivalents representations.
- 24. (Original) The system of claim 23, further comprising: a speech recognition system for converting said user spoken utterances to said text.
- 25. (Original) The system of claim 24, further comprising: a collator for collating said text converted from said user spoken utterances and said text equivalents.
- 26. (Previously Presented) The system of claim 23, wherein said natural language understanding system determines contextual information for the user inputs and provides the contextual information to the dual tone multi-frequency converter for use in grouping the selected ones of the dual tone multi-frequency signals and converting the dual tone multi-frequency signals to text equivalents.

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27. (Previously Presented) A system for converting dual tone multi-frequency signals into text equivalents for use with a natural language understanding system, said system comprising:

means for receiving a user input comprising dual tone multi-frequency signals;

means for determining at least one prosodic characteristic of the dual tone multi-frequency signals;

means for grouping selected ones of the dual tone multi-frequency signals according to said determining step; and

means for converting the dual tone multi-frequency signals to one of a plurality of different textual representations according to said grouping step.

- 28. (Previously Presented) The system of claim 27, further comprising:
 means for determining contextual information for the received user input; and
 means for using the contextual information for performing said grouping and converting
 steps.
- 29. (Previously Presented) The system of claim 28, wherein the user input further comprises user speech.
- 30. (Previously Presented) The system of claim 27, wherein said means for determining contextual information provide the contextual information to said means for grouping and said means for converting.
- 31. (Previously Presented) The method of claim 8, said determining step further comprising measuring a time period between at least two of the dual tone multi-frequency signals.

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- 32. (Previously Presented) The machine readable storage of claim 19, said determining step further comprising measuring a time period between at least two of the dual tone multi-frequency signals.
- 33. (Previously Presented) The system of claim 23, wherein said the at least one prosodic characteristic is determined by measuring a time period between at least two of the dual tone multi-frequency signals.
- 34. (Previously Presented) The system of claim 27, said means for determining further comprising means for measuring a time period between at least two of the dual tone multi-frequency signals.